

Visuon Privacy Policy

Latest change made on 19.06.2019

Visumo Oy (“us”, “we”, or “our”) operates Visuon service under www.visuon.com and www.visuon.io websites (hereinafter referred to as the “Services” or “Visuon”).

This is Visuon’s privacy notice in accordance with the EU General Data Protection Regulation (679/2016). This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Services and the actions you have made associated with that data.

We use your data to provide and improve the Services. By using the Services, you agree to the collection and use of information in accordance with this policy.

DEFINITIONS

Visuon is Visumo Oy’s registered trademark.

Services: www.visuon.com and www.visuon.io operated by Visumo Oy

Personal Data: data about the user of the website who can be identified from the data collected

Data Controller: legal contact who (either alone or jointly with other persons) determines the purposes for which the personal information will be processed.

For the purpose of this Privacy Policy, we are a Data Controller of your Personal Data.

INFORMATION COLLECTION AND USE

1. Data Controller

Visumo Oy, Kampusareena, Korkeakoulunkatu 7, 33101, Tampere, Finland
support@visuon.com, +358 50 5536899

2. Purposes of the processing and legal basis for processing

The legal basis for processing of personal data are:

- legal obligations of Visumo Oy
- Visuon’s legitimate interest for processing personal data when there is a material connection between the user and Visuon (for example, when Visuon has a user relationship with the user’s organisation)
- the user’s consent
- Visuon’s legitimate interest to educate users and to ensure their learning

When processing of the user’s personal data is based on consent, the data subject has the right to withdraw his or her consent at any time.

The purposes of the processing are:

- managing user relationships and Services
- fulfilling the rights and obligations of the user and Visuon
- processing personal data, in accordance with applicable data protection legislation, for purposes related to Visuon's products and Services including developing, providing, fulfilling, marketing, maintaining products and Services and providing technical support
- educating as well as improving and ensuring the quality of learning in connection with Visuon's products and Services

3. Categories of personal data processed

The personal data processed include:

- Name of the person
- ID number
- IP address of internet connection and other technical information

In addition, the register contains personal data which arise from the user's actions in connection with the Services, such as the answers given from the user. Such information arising from user's actions, such as IP address, name, and activities in the Services, are stored for as long as necessary.

For user relationship purposes, Visuon processes necessary information, such as the user's company and title, invoicing details, contact history and feedback information.

The processing of personal data is necessary to achieve quality learning, improve Services and any other matters deemed appropriate for the user.

4. Sources of personal data

The personal data in the register is gathered from Visuon manually or automatically or from the user directly. For example, personal data given by the user through www-forms, sent messages and other situations, in which the user gives personal data.

5. The recipients and transfers of personal data

By default, personal data is not transferred to other entities. In accordance with the EU General Data Protection Regulation and other legislation, personal data may be transferred by Visuon to a third country outside the European Union or European Economic Area.

6. Data security of the register

Personal data of the register is processed with care and personal data processed in connection with information systems are secured by technical measures and software in an appropriate manner and by complying with best practices for the user. When personal data is stored in Internet servers, the physical and digital data security of the devices are processed with care in the best practice for the user. Visuon ensures that personal data, user's rights of servers, as well

as other critical information relating to the security of personal data, are confidentially processed and only by such employees who need access to such personal data in order to perform their work.

7. Storage period of personal data

Personal data is processed and stored for as long as necessary for Visuon's operations and as required by applicable law.

8. Rights of access and rectification

The user has the right to obtain confirmation from Visuon as to whether or not personal data concerning him or her are being processed, as well as the right to request rectification of inaccurate personal data and to have incomplete personal data completed. In case the user wishes to have access to his or her personal data or request rectification, the user can do it through the profile page. If this is not possible, a request can be sent in writing or via email to Visuon.

9. Other rights of the user

The user has the right to request erasure of personal data concerning him or her ('right to be forgotten') or restriction of processing personal data.

To the extent a user has provided personal data to Visuon that is processed based on the user's consent, the user is entitled to obtain such personal data primarily in a machine readable format, and is entitled to transfer such personal data to another data controller.

The user is entitled to file a complaint with the competent supervisory authority if the user is of the opinion that Visuon has not complied with the applicable data protection regulations.

10. How rights of the users can be exercised

Requests may be sent to Visuon in writing or via email to support@visuon.com. If necessary, Visuon may ask the user to prove his or her identity. Visuon will answer to the user within the time limits set out in the EU General Data Protection Regulation (principally within one month).